

SSI Dane-Goals

1. Comprehensive Care-MCO provides access to a full range of services to achieve the desired health and mental health outcomes.
2. Continuity and Coordination of Care-MCO coordinates and facilitates communication and care to deliver services in the most effective and efficient manner.
3. Consumer Rights and Input-MCO is sensitive to consumer preferences, goals and interests.
4. Consumer Satisfaction-MCO seeks to assure that consumers are satisfied with the manner in which services are delivered.